



SECTION V:
SPECIAL TERMS OF CONTRACT (STC)

**MPLS, INTERNET LEASE LINE (ILL), POINT TO POINT L2 LEASE
LINE (P2PL2), BROAD BAND CONNECTIVITY AT VARIOUS GGL
LOCATIONS**

e-TENDER ID- 297910

1. GENERAL

1.1 The Special Terms of CONTRACT shall be read in conjunction with the General Terms of CONTRACT, specification of work, drawings and any other documents forming part of this CONTRACT, wherever the context so requires.

1.2 Where any portion of the GTC is repugnant to or at variance with any provisions of STC, the provision(s) of later, unless a different intention appears, shall be deemed to override the provision(s) of GTC. This shall be only to the extent that such repugnancy of variations in the STC as are not possible of being reconciled with the provisions of GTC.

2. OWNER'S REPRESENTATIVE / ENGINEER IN CHARGE (EIC)

2.1 The EIC for this CONTRACT shall be intimated at the time of award of CONTRACT.

3. RATE VALIDITY

3.1 The RATES specified in the RATE CONTRACT shall remain firm & fixed for 05 (Five) years from the date of award of RATE CONTRACT. Service Callout orders shall be issued during the RATE VALIDITY period based on business requirements wherein Service validity end date for all the callout orders shall be same which shall be the Rate validity end date (i.e. 5 years from the date of RATE CONTRACT).

4. DELIVERY PERIOD / COMMISSIONING OF LINK:

The commissioning timeline for all connectivity requirements — including MPLS, Internet Lease Line (ILL), Point-to-Point L2 Lease Line (P2P L2), Broadband Connectivity, and 4G/5G Connectivity — shall be as follows, calculated from the date of issuance of the callout order(s):

| Location Type | Commissioning Timeline |
|------------------|---|
| Type A Locations | Within 20 working days from Date of Contract Award |
| Type B Locations | Within 30 working days from Date of Contract Award |
| Type C Locations | Within 30 working days from Date of Contract Award |

5. DEFECT LIABILITY PERIOD – Not Applicable

5.1 CONTRACT-CUM-PERFORMANCE BANK GUARANTEE (CPBG):

5.2 CONTRACTOR shall submit the CPBG within 15 days from date of Callout Order, in the prescribed format and issued by a Bank acceptable as per Government of Gujarat Resolution, for an amount equivalent to 10% of the basic Callout Order Value and valid up-to Callout Order validity end date + 3 months claim lodgement period.

5.3 In case of any subsequent AMENDMENTS in Callout Order value/validity, CONTRACTOR shall furnish revised/ additional CPBG @ 10% for the applicable amount/validity extension as per AMENDMENT, failing which equivalent differential value will be deducted from subsequent claim for payments, unless otherwise specified in the AMENDMENT.

5.4 PAYMENT STAGES AND INVOICING FREQUENCY:

5.5 Invoicing shall be on a quarterly basis. The CONTRACTOR shall raise invoices at the beginning of each quarter of the each year, except that the invoice for the final quarter of the fifth year shall be raised at the end of the contract period. Payments shall be released within 30 days from the date of acceptance of correct invoices, accompanied by all applicable supporting documents.

6. SERVICE LEVEL AGREEMENT AND PENALTIES:

6.1 As mentioned in the Section - II, Technical Scope of Work, refer Clause No 6.0, 7.0 and 8.0.